

ACODE 2011 Educational Technology Survey

Data collected via SurveyMonkey: April - May 2011

Data checked, tidied, analysed, and summarised by Sarah Lambert, ACODE Treasurer and Executive Member May 2011.

Participating Universities N=46

Australian Universities N=38	New Zealand/Pacific Universities N=8	Individual respondents and their contact email
Australian National University	Auckland University of	Philip Uys Uys, Philip [PUys@csu.edu.au]
Central Queensland University	Lincoln University	Kogi Naidoo kogi.aidoo@adelaide.edu.au
Charles Darwin University	Massey University	Maxine Mitchell mitchell@usc.edu.au
Charles Sturt University	University of Canterbury	Sarah Lambert slambert@uow.edu.au
Curtin University	University of Otago	Emily Spencer emily.spencer@monash.edu.au
Deakin University	University of the South Pacific	Jon Peacock jp@unimelb.edu.au
Edith Cowan University	University of Waikato	Valentine Hazelman hazelman_v@usp.ac.fj
Flinders University	Victoria University of Wellington	michael crock michael.crock@open.edu.au
Griffith University		Emerson Pratt emerosn.pratt@otago.ac.nz
James Cook University		David Cameron David.Cameron@newcastle.edu.au
La Trobe University		Lisa Germany lgermany@swin.edu.au
Macquarie University		Heather Gordon Heather.Gordon@jcu.edu.au
Monash University		David Spann d.spann@curtin.edu.au
Murdoch University		Roni Roberts roni.roberts@cdu.edu.au
Queensland University of Technology		Colin Lowe colin.lowe@sydney.edu.au
Royal Melbourne Institute of Technology		Toni Ledgerwood toni.ledgerwood@scu.edu.au
Southern Cross University		Allan Sieper allan.sieper@anu.edu.au
Swinburne University		Mark Northover mark.northover@aut.ac.nz
University of Adelaide		Gilly salmon Gilly.salmon@usq.edu.au
University of Auckland		Colin Mason colin.mason@deakin.edu.au
University of Ballarat		Elizabeth Coulter e.coulter@uq.edu.au
University of Canberra		Sue Stoney s.stoney@ecu.edu.au
University of Melbourne		Jo McKenzie Jo.McKenzie@uts.edu.au
University of New England		Stephen Marshall stephen.marshall@vuw.ac.nz
University of New South Wales		Kevin Ashford-Rowe k.ashford-rowe@griffith.edu.au
University of Newcastle		John Supple john.supple@vu.edu.au
University of Queensland		Yvonne Button yvonne.button@uwa.edu.au
University of South Australia		Patrick Stoddart p.stoddart@unsw.edu.au
University of Southern Queensland		Lynnae Rankine l.rankine@uws.edu.au
University of Sydney		Mark Brown m.e.brown@massey.ac.nz
University of Tasmania		Cathy Gunn ca.gunn@auckland.ac.nz
University of Technology, Sydney		Gerry Kregor gerry.kregor@utas.edu.au
University of the Sunshine Coast		Elizabeth Greener e.greener@qut.edu.au
University of Western Australia		Ian Wright i.wright@ballarat.edu.au
University of Western Sydney		Gregor Ronald gregor.ronald@canterbury.ac.nz
University of Wollongong		Alan Arnold alan.arnold@canberra.edu.au
Victoria University		David Green david.green@flinders.edu.au
Open Universities Australia		Robyn Donovan r.donovan@cqu.edu.au
		Ben Kehrwald ben.kehrwald@unisa.edu.au
		Helen Carter helen.carter@une.edu.au
		Sue Clemes sue.clemes@lincoln.ac.nz
		Maree Gosper maree.gosper@mq.edu.au
		Rob Phillips r.phillips@murdoch.edu.au
		Ric Canale r.canale@latrobe.edu.au
		Derek White derekw@waikato.ac.nz
		Amgad Louka amgad.louka@rmit.edu.au

Learning Management System (LMS) and Survey Summary

(see LMS detail sheet for breakdown of data)

Answer Options	In Use	In Pilot or investigation phase
Blackboard 9.0 or higher	13	8
Blackboard 8	14	0
Blackboard version earlier than 8	3	0
Moodle 2.0	2	18
Moodle 1.9.X	13	2
Sakai	4	1
In-house product	6	0
Other	1	2

Survey Observations

Products

Currently 30 universities have a version of Blackboard, with 13 on recent versions. 15 universities are using Moodle. 20 universities are piloting or investigating Moodle and 8 are piloting or investigating Blackboard 9.0 or 9.1. If we consider/assume the 30 universities who are NOT on the latest version of Blackboard and Moodle to be the major 'market' for upgrading, then that would indicate approx 2/3rds of the potential upgrade market are investigating or piloting Moodle, and only 1/3 investigating or piloting Blackboard. No universities are investigating in-house products, 1 is investigating Sakai, and 2 are looking at alternatives, Desire to Learn being mentioned in the open-text responses for this question.

LMS Hosting (see LMS detail sheet for data)

With regard to hosting of Blackboard products - 2/3rds of universities continue to host internally, with 1/3rd moving to external hosting. Only 2 out of 17 respondents using Blackboard 8 or earlier host externally. With regard to hosting of Moodle - approximately half the version 2.0 installations and around a third of the version 1.9 installations are hosted externally,

Synchronous techs: most respondents noted these were only used by "some" staff and students, as opposed to most or all. Adobe Connect has found a place in the sector, with similar numbers of institutions noting it's use as for the traditional products Elluminate and Wimba. Cisco WebEx was not yet in use by any of the respondents.

iLectures: The most notable thing about the results in this area was the variety of "other" technologies used. There were equal responses (15 each) for both Echo 360 and users of "other" products. The open-ended text comments provide the diverse list of "other" products used.

Other: The only other thing outstanding for me as I eyeball the results today, is that both ePortfolio and Learning Content Repositories are still aspirational or localised projects for the majority, with only a few respondents claiming to have put in a more holistic system.

Sarah Lambert , 19th May 2011

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Learning Management System (LMS) - detailed data

Use of tools

Answer Options	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
Blackboard 9.0 or higher	10	3	0	0	0	2	2	4	0	1	22
Blackboard 8	11	2	1	0	0	0	0	0	0	0	14
Blackboard version earlier than 8	1	1	1	0	0	0	0	0	0	0	3
Moodle 2.0	1	0	1	0	0	0	9	8	1	0	20
Moodle 1.9.X	6	4	3	0	0	1	1	0	0	0	15
Sakai	1	0	3	1	0	0	0	0	1	1	7
In-house product	1	0	5	0	0	0	0	0	0	1	7
Other	0	0	1	0	1	0	0	2	0	1	5

Method of hosting

Answer Options	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
Blackboard 9.0 or higher	11	6	0	0	17
Blackboard 8	12	2	0	0	14
Blackboard version earlier than 8	3	0	0	0	3
Moodle 2.0	7	6	1	1	15
Moodle 1.9.X	9	4	0	1	14
Sakai	2	1	1	1	5
In-house product	6	0	1	0	7
Other	2	0	0	0	2

	Question Totals
Other (please specify)	10
<i>answered question</i>	46
<i>skipped question</i>	0

Number	Other / Comments
1	Going live with version 9.1 of Bb on 4th July.
2	We have gone out to tender for a replacement, and are just about to start evaluating all the responses from vendors.
3	WebCT used by some TAFE staff and students - hosted externally
4	WebCT
5	Desire2Learn
6	Sakai in use for some staff and students via a Faculty server
7	Being implemented from July 2011
8	Desire2Learn
9	Note: although I have indicated we're in early pilot phase with Moodle we will be moving fully to Moodle in 2012
10	Internally hosted and externally managed

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Synchronous online learning and teaching technologies

Use of tools

Answer Options	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
Elluminate	3	1	9	1	0	2	3	3	0	1	23
Connect	1	3	6	0	0	0	6	1	1	1	19
Centra	0	0	1	0	0	0	0	0	0	0	1
Wimba	5	1	6	0	0	1	1	2	0	0	16
Cisco WebEx	0	0	0	0	0	0	2	2	1	0	5
Other	0	0	3	0	0	0	1	2	1	0	7

Method of hosting

Answer Options	Don't know/Unsure	Hosted internally	Hosted Externally	Response Count
Elluminate	2	1	14	17
Connect	3	9	4	16
Centra	3	0	0	3
Wimba	2	1	9	12
Cisco WebEx	4	0	4	8
Other	1	1	2	4

	Question Totals
Other (please specify)	11
	<i>answered question</i> 45
	<i>skipped question</i> 1

Number	Other / Comments
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- 1 Connect is supported, and Elluminate is not and hence only patchy use for the latter.
- 2 Citrix GoLive is being piloted by research centres, is hosted externally by the vendor.
- 3 USPNet [iDirect] - Private audio/videoconf network
- 4 Blue Button, Access Grid, ConferenceXP
- 5 Elluminate is not a site-licence, but used ad-hoc by different units who have external courses, but will be looking at this centrally for wider use this year
- 6 Elluminate and open technologies used by some research groups
- 7 Access Grid
- 8 investigating solutions that allow for integration of multiple synchronous communication technologies
- 9 Elluminate and Connect eliminated after comparative pilots and roadmap from Bb Collaborate
- 10 Scopia

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Lecture or lesson recording technology													
Use of tools													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
iLectures	11	1	6	5	0	0	0	0	0	0	0	0	23
Echo 360	4	0	7	1	1	1	0	1	4	5	0	1	25
Other	2	0	7	2	6	0	0	0	1	2	0	2	22

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
iLectures	3	2	9	1	0	0	15
Echo 360	1	1	15	0	0	0	17
Other	2	0	15	0	0	1	18

	Question Totals
Other (please specify)	22
	answered question 41
	skipped question 5

Number	Other / Comments
1	Mediasite, considered Echo 360 but decided against it and upgraded MediaSite instead
2	We have gone out to tender for a replacement, and are just about to start evaluating all the responses from vendors.
3	USPNet [iDirect] - Private audio/videoconf network
4	In house solution
5	Lectopia
6	Currently still on Lectopia -- moving to ECHO360 by 2012 inhouse mix of products utilised "JCUeLectures", tandberg endpoints and recorder provides a feed then manual/basic editing then to library for eReserve. Camtasia for lectures/desktop computer based presentations plus audio (lectures bring own mic) that don't have tandberg equipment. Camtasia has PPT plugin to create an index/slides, has option for speech to text conversion (takes about 4 lectures to 'learn' a voice) which is then indexable/searchable - very good for the disability support services
7	Eliminate and wimba record, using that instead.
8	MediaSite and Elluminate
9	Digital Lecture Delivery - Developed In House
10	Podcasts via Campus Pack building block in Blackboard, individual staff use of other technologies
11	Camtasia Relay & Studio
12	MediaSite
13	Echo360 Personal Capture
14	Being implemented from July 2011
15	Mediasite
16	in house lecture recording system + BB Flash and Captivate
17	Mediasite
18	Panopto across all faculties + Podcast Producer in one Faculty
19	Our own home grown system
20	Camtasia
21	iTunes U being rolled out for delivery
22	

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Communication and collaboration technologies other than those in the LMS

Use of tools

Answer Options	Not used	Don't know/Unsure	In use for all staff and	In use for most staff and	In use for some staff and	In use for staff only	In use for students only	In late pilot phase	In early pilot phase (limited)	Under investigation	Watching brief only	Other	Response Count
WordPress	11	2	0	0	14	0	0	1	0	1	0	0	29
Confluence	8	4	0	1	2	8	1	0	1	0	1	1	27
Drupal	13	2	0	0	5	3	0	0	0	1	1	1	26
MediaWiki	12	1	0	1	9	1	0	0	0	0	0	0	24
Tools for use over high-speed	7	5	2	0	5	2	0	0	1	2	0	0	24
Other	2	0	4	1	4	1	0	0	0	1	0	1	14

Method of hosting

Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count
WordPress	1	2	10	3	1	0	17
Confluence	1	2	13	0	0	0	16
Drupal	3	4	7	1	0	0	15
MediaWiki	2	1	5	3	1	0	12
Tools for use over high-speed	0	3	3	4	0	2	12
Other	0	1	3	3	0	0	7

	Question Totals
Other (please specify)	19
<i>answered question</i>	42
<i>skipped question</i>	4

Number	Other / Comments
1	Wide range of web 2.0 tools being investigated by small numbers of staff supported by ed-tech staff
2	Wiki spaces using inside Bb
3	Confluence used for admin not teaching
4	After a long pilot we are introducing a Blogging Service for all staff and students, using WordPress hosted by eduBlogs Campus. While it is available to all staff it is being taken up to support focussed projects and teams, and teaching activities.
5	Google Apps for Education
6	Google Apps - Blogger, Groups, Calendar, Docs, Gmail
7	drupal -- limited use and internal administration amongst certain centres in certain faculties. not centrally supported
8	Corporate blogs used for public website, blogs and wikis in use inside Blackboard, Confluence used by IT staff for tech documentation, AARNET connection being upgraded and therefore looking at external/cloud hosting for a range of techs including LMS
9	Campus Pack
10	Sakai
11	Personal tools such as FaceTime
12	A variety of free technologies are used and supported by individuals
13	Adobe Connect
14	Sharepoint in implementation phase, tanberg videoconferencing in use for some staff and students, CampusPack4 under evaluation
15	Elgg, Wiki, Cisco Communicator,
16	Facebook, Google Groups and various other tools
17	Sharepoint
18	Google Apps, Movable Type, Yammer, Wimba Voice, Skype, Scopia, Access Grid, Evo ...
19	Mind touch Deki-wiki for some staff and students - hosted internally

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Assessment technologies other than those in the LMS

Use of tools

Answer Options	Not used	Don't know/Unsure	In use for all staff and	In use for most staff and	In use for some staff and	In use for staff only	In use for students only	In late pilot phase	In early pilot phase (limited)	Under investigation	Watching brief only	Other	Response Count
Turnitin	5	0	19	6	9	0	0	1	0	1	0	0	41
ReMarks	11	1	0	0	1	0	0	0	4	2	4	0	23
In-house system	12	3	0	1	3	1	0	1	0	0	0	0	21
Sector/ALTC developed system	11	4	0	0	1	0	0	1	0	0	2	0	19
Other	3	0	1	1	1	1	0	1	0	3	0	0	11

Method of hosting

Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count
Turnitin	1	3	2	26	1	1	34
ReMarks	3	4	2	0	0	0	9
In-house system	2	2	4	0	0	1	9
Sector/ALTC developed system	2	3	2	0	0	0	7
Other	0	2	3	2	0	0	7

	Question Totals
Other (please specify)	15
	<i>answered question</i> 44
	<i>skipped question</i> 2

Number Other / Comments

- 1 EASTS is a CSU-developed Electronic Assignment Submission Tracking System that can, as its name suggests, be used to submit assignments to the University. It is currently available for most Distance Education subjects
- 2 Safeassign was investigated but not adopted, continued with Turnitin
- 3 SafeAssign (integrated to LMS)
Turnitin is mandatory for students in our Dubai campus, but optional otherwise, and has patchy use. We piloted ReMarks but it didn't find a champion and faded away. We have 3 in-house systems developed separately in the Faculties for barcode scanning of assignment coversheets to facilitate tracking and management of paper-based assignments. These do not extend to online submission of assignments.
- 5 SafeAssign
- 6 SafeAssign
- 7 long term uses of SafeAssign (partially integrated to LMS)
- 8 Respondus lock down browser
- 9 SafeAssign (integrated to LMS)
- 10 Blackboard Grademark
- 11 Turnitin hosted through the LMS, ReView and SPARK used in substantial numbers of subjects
- 12 various assessment systems developed in house
- 13 SafeAssign
- 14 Lightwork, Peerwise, QuestionMark Perception, GradeManager, In-house peer review tool
- 15 Respondus Lockdown Browser

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Learning Content Management System or Repository for use with TEACHING RESOURCES													
Use of tools													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
Hive	15	1	0	0	1	0	0	0	0	0	1	0	18
Equella	11	0	3	0	5	2	0	1	2	1	2	1	28
Oracle CMS	13	2	0	0	0	1	0	0	1	2	0	0	19
AlFresco	14	1	0	0	1	2	0	0	0	1	0	0	19
Other	5	1	5	1	4	0	0	0	0	2	0	1	19

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count
Hive	5	1	0	0	0	0	6
Equella	3	1	7	3	0	0	14
Oracle CMS	4	2	2	0	0	0	8
AlFresco	4	1	3	1	0	0	9
Other	2	1	8	1	0	0	12

		Question Totals
Other (please specify)		17
		<i>answered question</i> 36
		<i>skipped question</i> 10

Number	Other / Comments	Categories
1	http://doms.csu.edu.au	
2	Equella used primarily for copyright management, not yet generally used as a repository but this is the direction it's heading in	
3	Small numbers of users only. Hoping for some better solutions with wider application as part of LMS upgrade.	
4	Equella is in use in certain areas of the Uni - not clear on details	
5	MasterFile for eReserve and metadata for teaching resources inc streaming media	
6	Blackboard CMS, Kaltura under investigation	
7	Blackbaord Enterprise includes CMS	
8	Blackboard Content System	
9	Library eSpace	
10	Digital resource repository developed internally	
11	ECMS/CMS RFP in progress	
12	Blackboard Content System	
13	Sharepoint is also being explored as a solution	
14	Digitools hosted internally by Library	
15	iTunes U	
16	Sharepoint	
17	Under exploration at the moment	

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ePortfolio system													
Use of tools													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
In-house system	13	0	2	0	2	0	0	0	0	0	0	0	17
Sector/other uni developed system	10	0	1	1	3	0	0	0	0	1	2	0	18
PebblePad	9	0	0	3	5	0	0	2	0	2	2	0	23
Other	3	0	0	0	6	0	1	0	4	4	3	2	23

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
In-house system	4	0	4	0	0	0	8
Sector/other uni developed system	4	0	2	3	0	0	9
PebblePad	5	0	4	6	0	0	15
Other	0	0	5	6	0	0	11

Other (please specify)	Question Totals
	22
	answered question 38
	skipped question 8

Number	Other / Comments	Categories
1	http://www.csu.edu.au/division/landt/eportfolio/	
2	Some use of Mahara in pockets, not integrated with Bb	
3	Hoping for some better solutions with wider application as part of LMS upgrade.	
4	Mahara	
5	Mahara 1.3	
6	Blackboard e-portfolios	
7	CareerHub been used by Careers service has ePortfolio module, maps GradAttributes onto artifacts and generates invitation to view emails to externals/employers, no good export function. Investigated use in formal T&L ie embed ePortfolio into curriculum but didnt work well for a broader implementation in T&L context. Also investigated as professional portfolio tool for promotion - did a lot of work on planning/development but vendor wasn't interested in major redevelopment for that purpose, decided against it. Watching what Blackboard says they are developing over next 18 months - 2 years.	
8	Blackboard integrated ePortfolio, also looking at Mahara	
9	Mahara	
10	Mahara	
11	Integrated Desire2Learn e-Portfolio	
12	Chalk & Wire implemented in selected courses	
13	Looking at Mahara and others	
14	Scoping the environment for solutions	
15	Mahara	
16	Mahara is most popular, our LMS also has a portfolio tool	
17	Mahara	
18	Mahara	
19	Using Mahara	
20	Mahara	
21	Mahara (internal) being rolled out mid 2011	
22	Mahara has been trialled for some staff and students - hosted externally	

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Email and calendaring systems

Use of tools

Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
Exchange/Outlook	0	0	10	2	0	21	0	0	0	1	0	0	34
Live @ Edu	6	0	1	0	0	0	17	2	0	1	1	0	28
Google Mail	9	0	3	0	3	0	4	0	0	1	2	1	23
Other	5	1	2	1	1	2	3	0	0	0	0	1	16

Method of hosting

Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
Exchange/Outlook	0	2	23	3	0	0	28
Live @ Edu	2	3	1	12	2	0	20
Google Mail	4	0	0	9	1	0	14
Other	1	0	7	0	0	1	9

	Question Totals
Other (please specify)	12
	<i>answered question</i> 44
	<i>skipped question</i> 2

Number	Other / Comments	Categories
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- 1 Oracle for staff, not students. Not sure what is used for students.
- 2 Staff use Novel Groupwise for email/calendar, and moving to Exchange in July
- 3 Legacy Webmail system for students (currently migrating students to Google Mail - 25% have migrated!). Explanation of response above: Our Exchange/Outlook is used by pretty much all staff and some postgrads
- 4 Student/Staff Webmail
- 5 Staff use Novel Groupwise for email/calendar, but it's under review and moving to Exchange is likely
- 6 Google Mail: not officially sanctioned but many staff use it
- 7 Oracle - Sun
- 8 Groupwise
- 9 iCal
- 10 Lotus notes currently in use for all staff. Hosted internally
- 11 Groupwise
- 12 Groupwise (currently investigating other options)

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Multi-media technologies													
Use of tools													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
Screen capture	3	2	0	2	17	5	0	0	1	0	0	2	32
Website creation	4	1	2	0	6	11	0	1	0	0	0	2	27
Web content management system	4	1	2	3	1	19	0	1	1	1	0	0	33
POD/VOD casting system other than in LMS	2	2	3	3	10	2	0	0	2	0	0	2	26
eSimulations	5	6	0	0	9	1	0	1	2	2	0	0	26
Other	3	0	0	1	1	2	0	0	0	0	0	1	8

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
Screen capture	0	2	13	0	0	1	16
Website creation	1	1	14	2	0	0	18
Web content management system	0	2	22	0	0	0	24
POD/VOD casting system other than in LMS	0	3	10	4	0	0	17
eSimulations	1	4	4	4	0	1	14
Other	0	0	3	0	0	1	4

Question Totals	
Other (please specify)	15
<i>answered question</i>	40
<i>skipped question</i>	6

Number	Other / Comments	Categories
1	Multimedia techs are used in small pockes in the Faculties Captivate is used by small numbers of staff to create learning resources, a handful of trained staff in each unit use the web content management system (Oracle) to maintain our public webpages. Staff in Commerce are well into a substantial eSim project with an external vendor/service provider to support a	
2	new capstone subject in the undergrad degree.	
3	USPNet [iDirect] - Private audio/videoconf network	
4	Also have live streaming solution	
5	CampusPack for podcasting plugs into Blackboard, other web and mm techs are ad-hoc, small, localised	
6	web content management system -- used by 1 centre within a faculty Some use of Googlesites to create own websites which then get linked into Blackboard. Camtasia, no central media production unit at JCU for a few years, offering pod/vod casting service in eLearning unit, Medical school and Education and engineering do some small in-house eSims	
7		
8	video editing suite	
9	Camtasia, Adobe Presenter, Snaggit, YouTube, podcasting is inside Blackboard, trialling OpenLabyrinth for eSims (looks good)	
10	VODcast using Podcast Producer	
11	In-House Web CMS for UQ websites	
12	Adobe Presenter	
13	Jing, Voicethread, eXe	
14	Dreamweaver	
15	Echo360 for screencapture & pod/vodcasting	

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Mobile learning													
Use of tools													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of	In early pilot phase (limited numbers of staff and/or	Under investigation	Watching brief only	Other	Response Count
LMS integrated module/ application	8	2	3	2	0	0	0	0	3	11	1	1	31
Mobile applications of other systems	5	4	2	1	5	1	0	1	2	5	1	0	27
SMS integration re learning and teaching events	11	3	1	0	1	0	0	0	2	2	2	0	22
Mobile versions of existing learning and teaching events	6	3	0	0	2	0	0	1	3	6	1	0	22
Other	3	0	0	0	1	0	0	1	0	0	0	0	5

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
LMS integrated module/ application	2	1	6	4	0	2	15
Mobile applications of other systems	0	5	11	0	0	2	18
SMS integration re learning and teaching events	2	3	1	2	0	0	8
Mobile versions of existing learning and teaching events	0	1	3	1	0	2	7
Other	0	0	0	0	0	0	0

Other (please specify)		Question Totals
		6
<i>answered question</i>		37
<i>skipped question</i>		9

Number	Other / Comments	Categories
	Science students issued with c900 iPads and linked professional development programs to go with it. Had c70 iPads in a lecture theatre loading YouTube and the wireless coped well. Used to deliver eTextbooks as well. Note: within a week of announcing, email enquiries came in from China. iPads work over wireless very well.	
1		
2	Will pilot after the July upgrade to Bb9.1	
3	The library has been able to provide a mobile version of their website with some services. There is no wholistic plan for other areas to do the same, although a lot of interest in mobile apps from marketing and recruitment.	
4	Blackboard mobile	
5	Limited development of iPhone/iPad apps	
6	SMS for admin notices	

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Documenting learning designs (e.g. LAMS)													
Use of tool													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	16	3	1	0	3	3	0	0	2	3	0	1	32
Method of hosting													
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count						
.	6	3	3	2	1	1	16						
												Question Totals	
Please specify details												12	
												<i>answered question</i> 32	
												<i>skipped question</i> 14	

Number	Other / Comments	Categories
1	LAMS recommended to be implemented in 2012	
2	Small numbers of staff in civil engineering have been using it, and recently demonstrated to other staff at a workshop, very positive response. Gaining traction.	
3	Paper based Learning Design framework at http://learningdesigns.uow.edu.au	
4	A tool is not used for this although we do have spotlight websites highlighting best practice.	
5	In house database	
6	Used by a couple of staff. Not widely, and the training seems to have dropped off the list.	
7	LAMS	
8	Used by one school only	
9	A research project is using a mash up of free tools and working on development of a custom system	
10	Massey has developed a peer review of teaching system to help document and make more explicit decisions about learning designs.	
11	LAMS	
12	MS Word	

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Learning and teaching/ Student evaluation														
Use of tool														
Answer Options	Not used	Don't know/Unsure	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	0	3	0	23	2	3	0	5	1	2	2	1	1	43
Method of hosting														
Answer Options	Not used	Don't know/Unsure	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count						
.	0	4	0	26	6	0	1	37						
Please specify details														Question Totals
														34
														<i>answered question</i> 43
														<i>skipped question</i> 3

Number	Other / Comments
1	online survey for student experience
2	Still use paper-based for teaching surveys used for promotion and probation evidence. Online survey for feedback on subject/assessment/delivery is used - but as it is optional it does not get a lot of use.
3	in-house student unit evaluation system
4	Two methods: 1. Moodle 2. CMS - typ03
5	Existing OUA Survey tools
6	There is a system, not too sure what it's called.
7	course experience questionnaires
8	inhouse web-house system for subject evaluation, teacher evaluations still paper-based
9	eValue is our student evaluation tool
10	Blackboard Outcomes, plus some in-house systems
11	In house developed database
12	SELT
13	EvaluationKit and Evasys under investigation
14	Student Evaluation of Teaching and Units (SETU) in house online tool
15	Custom built student feedback system linking to business intelligence system
16	We use an instrument called the Unit and Teaching Evaluation Instrument. Compulsory, every semester
17	In house systems
18	paper based.
19	There was a rollout of an in-house evaluation system a couple of years ago (which was quite buggy) but I don't think it was developed any further.
20	SPOT - Teleform
21	Internally developed online survey tools
22	in house system based on our in house LMS
23	Massey has built our own online evaluation of teaching tool
24	Currently paper-based SETL. Investigating online/database system
25	Learning Experience Survey (LEX) delivered via the QUT Intranet (QUT Virtual)
26	Trialling course and teaching evaluations through Moodle plugin
27	Teleform (Autonomy)
28	Murdoch Online Survey System
29	Respondus Lockdown Browser
30	In house unit satisfaction (summative) and teacher evaluation (formative) surveys
31	UNSW system
32	Qualtrics Survey tool - pilot use for student evaluation of teaching
33	EVASYS
34	In-house developed database application and paper based survey forms

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Portal environment(s)												
Use of tool												
Answer Options	Not used	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	4	16	1	1	0	7	0	2	4	1	2	38

Method of hosting						
Answer Options	Not used	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
.	0	25	0	0	1	26

											Question Totals	
Please specify details											25	
											answered question	38
											skipped question	8

Number	Other / Comments
1	Sakai functions as portal
2	Using the Bb portal to provide this for staff and students
3	in-house service (my.monash)
4	Legacy product based upon Oracle Portal. Actively investigating major upgrade
5	Unsure
6	investigating the development of an Ed Tech portal to support teaching staff. my.swinburne is a portal for students and staff
7	JCU corporate website using Stellant CMS (bought out by Oracle), deploying portal via that tech is on the radar.
8	OASIS is out portal
9	Student portal is used to get grades, timetables and access to other elearning systems.
10	Staff and student portals developed in house
11	uPortal system called UniCentral for single sign-on to multiple systems
12	Separate Staff and Student Portals
13	UQ has its own my.UQ Portal for Staff and Students.
14	We have both staff and student portals
15	Luminis portal with Banner
16	Currently developing a new portal for staff and students.
17	MyUWA Portal - InHouse
18	Oracle portal nearing pilot release
19	Our in house LMS effectively acts as a portal environment
20	QUT Virtual - Intranet Student Gateway (available end April 2011)
21	Oracle ALUI used by all staff and students. MyWeb - in-house system) used by one faculty. Edlinked (in-house system) used by one faculty.
22	Home grown pseudo portal
23	Open source student portal (?) hosted internally. Staff version coming
24	Oracle (through CampusEAI)
25	Not sure

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Student management system													
Use of tool													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	1	3	30	1	0	3	3	0	1	0	0	0	42
Method of hosting													
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count						
.	0	1	35	0	0	0	36						
Please specify details												Question Totals	
												36	
												<i>answered question</i> 42	
												<i>skipped question</i> 4	

Number	Other / Comments
1	Peoplesoft (x 7 respondants)
2	Callista (x 9 respondants)
3	StudentOne (x 5 respondants)
4	SCT BANNER (x 2 responses)
5	JadeSMS (x 2 responses) to built more functionality very cost-
6	effectively. Administrators are very happy
7	Currently under redevelopment, new system will have the possibility of providing students with continuous assessment results and assignment submission.
8	Technology One
9	ASCOL
10	Ci by Technology one
11	SISOne from TechnologyOne
12	Technology One
13	TechOne
14	Campus Solutions - Higher Ed\APTUS (in house) - VET
15	Locally developed system called ARION
16	Integrated system of commercial student management tools and in house LMS back end functionaity
17	Own inhouse system but looking to change.

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Library system													
Use of tool													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	1	9	31	1	1	0	0	0	0	0	0	0	43
Method of hosting													
Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count						
.	0	4	19	6	0	1	30						
													Question Totals
Please specify details													26
													<i>answered question</i> 43
													<i>skipped question</i> 3

Number	Other / Comments
1	Library system - Virtua (the vendor is VTLS)
2	Voyager
3	Millennium is the main Library Management System & we run WebPac interfaces: SuperSearch (scholarly discovery) Under trial for new scholarly discovery tool: Primo + Primo Central from Ex Libris Summon from Serials Solutions Discovery from Ebsco
4	Athena
5	??
6	Horizon
7	Greenstone for eReserve, Blackboard for Community used by Library
8	Utilises many different types of online systems to enable staff and students easy access to electronic and physical resources.
9	Member of UNILINK
10	Voyager system developed collaboratively by a consortium of NZ Universities
11	Millennium Library Management system
12	We have a system - can't think what it is though!
13	Voyager
14	Millennium
15	Ex Libris
16	Voyager
17	new system launched a year or so ago
18	Encore
19	A range of systems hosted internally and externally
20	Innopac
21	Voyager
22	Millennium
23	Voyager
24	Summon
25	Voyager
26	Ex Libris (distributor) Voyager (system)

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Service desk software solution / job tracking software

Use of tool

Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	1	2	25	3	3	8	0	0	0	0	0	1	43

Method of hosting

Answer Options	Not used	Don't know/Unsure	Hosted internally	Hosted Externally	Using free/low cost external	Other	Response Count
.	0	4	27	1	0	0	32

Please specify details													Question Totals
													30
												<i>answered question</i>	43
												<i>skipped question</i>	3

Number	Other / Comments
--------	------------------

- 1 Track-IT (a commercial system)
- 2 We use an old version of "RT" request tracker, and are piloting Jira.
- 3 Remedy
- 4 Remedy
- 5 I think this is Remedy
- 6 Infohelp for central IT helpdesk and other areas also use this.
- 7 HP service desk
- 8 HP Openview, plus an in-house developed one
- 9 System is called ITSM and is ticket based allowing staff and students to track their job.
- 10 HEAT
- 11 RightNow
- 12 Service Now!
- 13 UQ have a number of system. ☐Central- Frontrange ITSM
- 14 We use LYNX
CA Service Desk, staff only, hosted internally RightNow CRM, staff and
- 15 internally RightNow CRM, staff and
- 16 Pretty sure they use Frontrange as a CRM.
- 17 Service Now
- 18 CA Servicedesk in central IT, someothers used departmentally
- 19 Remedy
- 20 standard tracking software - Resolve I think its called
- 21 Not sure of software name
- 22 Touchpaper
- 23 ITSM
- 24 Quantum (QWeb)
- 25 Landesk
- 26 Altiris
- 27 Service Desk Express, evaluating replacements at present
- 28 Quetzal
- 29 OneHelp
- 30 FrontRange

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Institutional research repository													
Use of tool													
Answer Options	Not used	Don't know/Unsure	In use for all staff and students	In use for most staff and students	In use for some staff and students	In use for staff only	In use for students only	In late pilot phase (substantial numbers of staff and/or students)	In early pilot phase (limited numbers of staff and/or students)	Under investigation	Watching brief only	Other	Response Count
.	2	5	8	4	5	14	0	0	1	2	0	0	41

Method of hosting							
Answer Options	Not used	Don't know/Unsure	Hosted Internally	Hosted Externally	Using free/low cost external web-service	Other	Response Count
.	1	4	19	3	0	1	28

													Question Totals
Please specify details													28
												<i>answered question</i>	41
												<i>skipped question</i>	5

Number	Other / Comments
1	RMO is used, not sure if in-house or purchased.
2	Research system - USC calls it Coast Research Database but the actual system is Vital (the vendor is VTLS)
3	We use Research Online to hold the files (hosted externally) and have an in-house developed system to provide an interface to staff to manage and index their publications and research profile.
4	LaRDS (research data) ARROW (meta data) Research Master (administration data)
5	Sorry I do not know the underlying platform and I have been unable to find out quickly
6	Epigeum
7	Think it is in-house built, not too sure.
8	Swinburne Research Bank -- hosted by Library
9	ePrints (open-source) repository plus internal research management system
10	Script database
11	Off the shelf product, Under development
12	ANU Research Information Enterprise System - Developed In House
13	Local system currently being developed (code name IRIS)
14	Library eSpace
15	Library Research Online
16	InfoEd
17	Using Intersect and internal stores
18	Research+ developed in UK - not sure if it is hosted locally though I suspect it is.
19	RIMS
20	Internally developed
21	ePrints and others
22	Vital
23	DSpace - hosted for Waikato and external institutions
24	in house version of e-prints
25	In house developed database
26	Equella
27	Research Master
28	IRIS

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Other tools not mentioned in the survey (open-ended question)

- Number** See <http://www.csu.edu.au/division/its/docs/role/itsystemsdashboard.pdf>
Contact Philip Uys for more info PUys@csu.edu.au
Second Life is getting use for History/Philosophy, some use of online environments for situation-based learning eg e-Simulations. "Articulate Studio" is an excellent tool - better than Adobe Presenter at transforming OpenClinica to manage clinical trials, ACLS to manage research lab bookings, use of open-source design tools on USB sticks for students to use in class and at home to complete their studies, World of Warcraft in Arts (communications students and history students working together), Skype being piloted in Modern Languages IT labs so students can talk in french, spanish and japanese with native students in Noumea, Spain and
- 1** Studio" is an excellent tool - better than Adobe Presenter at transforming OpenClinica to manage clinical trials, ACLS to manage research lab bookings, use of open-source design tools on USB sticks for students to use in class and at home to complete their studies, World of Warcraft in Arts (communications students and history students working together), Skype being piloted in Modern Languages IT labs so students can talk in french, spanish and japanese with native students in Noumea, Spain and
 - 2** french, spanish and japanese with native students in Noumea, Spain and
 - 3** USP is planning to move its university wide communication and collaboration tools to Google Apps from its current internal server based/ hosted Apps.
 - 4** Scott Brady has given his permission for ACODE reps to contact him regarding the different ed techs in use at JCU (07) 4781 6124
 - 5** Various teaching, learning and admin systems - mostly hosted internally
 - 6** OWL (Open Web Lecture) - Personal Response System; student response tool
 - 7** MotionPHP (Video repository/streaming)
 - 8** Greenstone Digital Library, FLAX - Flexible Language Acquisition Tool - built on Greenstone digital library